

Home Deliveries for Boylston Residents



The Boylston Public Library provides home delivery service for residents who would like to borrow items, but are not able to come to the library.

What is Home Delivery?

The home delivery service allows residents to have materials selected and delivered to their home.

Who is eligible for the delivery service?

Home delivery is available to Boylston residents who are unable to come to the library for whatever reason. Residents must have an active library account. Contact the library to create or update your account, or for account details.

What types of materials can be borrowed?

Any item that can be checked out from the Boylston Public Library is eligible for home delivery, including:

- Books (large and regular print)
- Audio Books
- Magazines
- DVDs (movies, television shows, etc.)
- Music CDs
- Items from Library of Things (games, equipment, etc.)
- Items from other libraries using the CW MARS, Commonwealth Catalog, or other inter library loan networks

How can I order more materials to be delivered?

Participants can place their own items on hold via the CWMARS online catalog or through the Commonwealth Catalog. Each month you are signed up for the service, library staff will contact you to ask if you have any additional requests.

When can I expect delivery to my home?

Deliveries are typically made the first week of each month. Library staff will contact you at the beginning of the month confirming when deliveries are planned. Our delivery volunteer will be given your telephone number in order to contact you with delivery updates or questions.

How do I return my materials to the library?

Volunteers are instructed to expect that you may have items you wish to return to the library at the time of delivery. If you have any library materials to return, these should be given directly to the volunteer when they arrive at your home.

Failure to return materials during a volunteer's visit could result in having to wait until the next month's delivery schedule. Note that if you don't find alternative delivery options, this could affect your library account and ability to take out more materials.

If I join this service, can I still go to the library in-person?

Of course! Feel free to stop by for materials, services, or simply to say 'Hello' anytime! Delivery service is intended to simply help those that need it, as they need it, and with no questions asked.

Who should I contact with questions or concerns?

Boylston Library staff are available via phone Tuesday-Friday from 10am-5pm at 508-869-2371. You may also contact the Head of the Home Delivery Service, Alexi Nix, at anix@cwmars.org.